



# **eZ-Audit**

## **User Acceptance Testing Case Team**

March 5 - 6, 2003

## UAT Session #2 Schedule



9:00am – 9:30am Introductions

9:30am – 12:00pm User Acceptance Testing

12:00pm – 1:00pm Lunch

1:00pm – 3:00pm User Acceptance Testing

3:00pm – 4:00pm Day 1 Wrap-up Discussion

# Agenda



- Introductions
  - Who are you?
  - Why are you here?
  - Who else is here?
  - How did we get here?
    - eZ-Audit End-to-end Timeline
- User Acceptance Testing (UAT) Objectives
- UAT Scenarios

## Who are you?



- Dyon Toney – Screener
- Lisa Friday – Screener
- Emil Milosz – Financial Analyst
- Gene Kelly – Financial Analyst
- Jim Sakers – Audit Resolution Specialist
- Sue Dolson – Audit Resolution Specialist
- Barbara Hemelt – Co-Team Lead
- Richard Dawkins – Co-Team Lead
- Toni Gaines – Financial Analyst
- Byron Scott – Financial Analyst

## Why are you here?



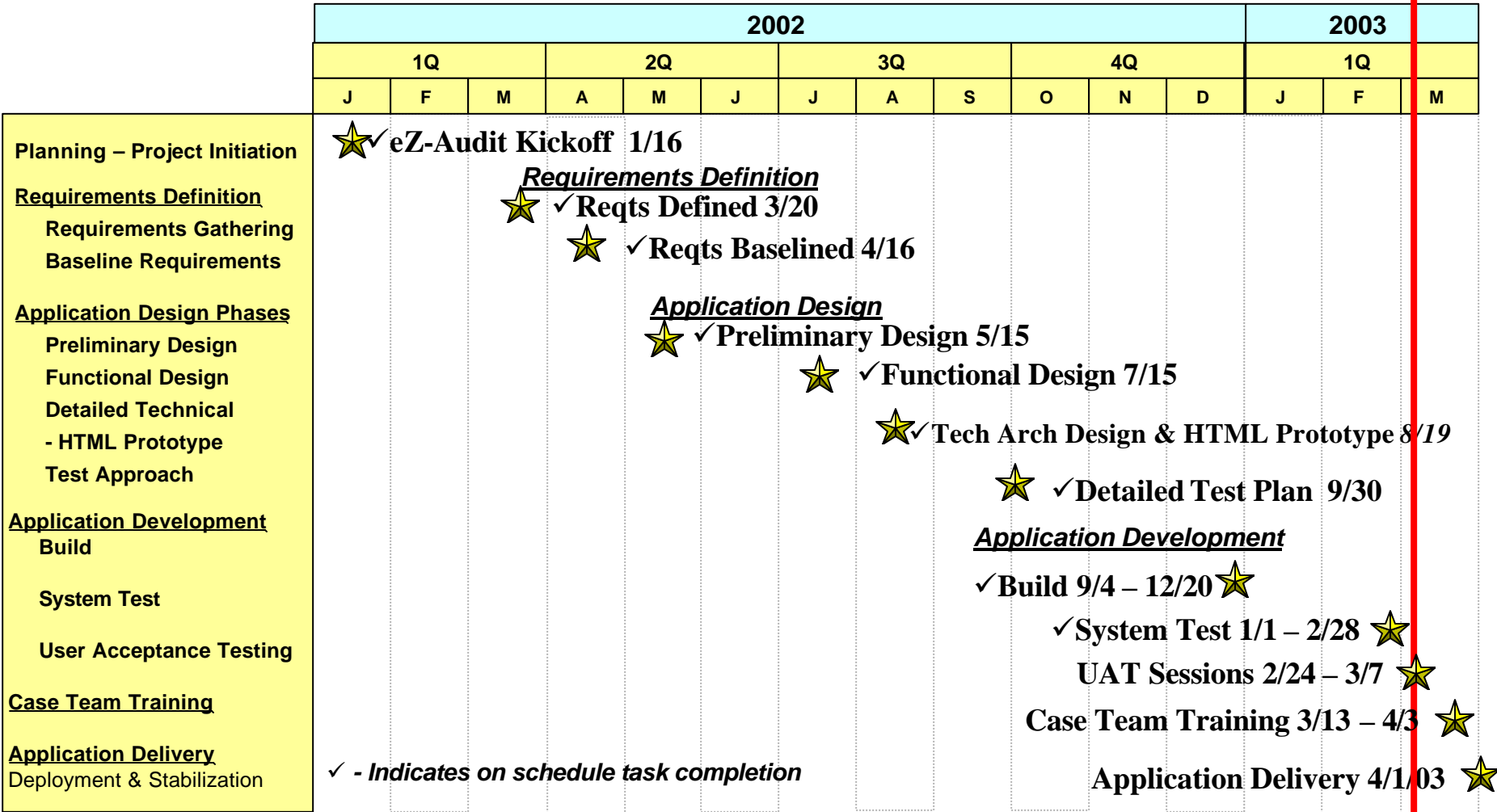
- Each of you has been chosen as a representative of specific user groups.
- You will execute scripts that test the eZ-Audit system functionality.
- Your testing experience will help you to better understand the eZ-Audit application and the Case Resolution process.

## Who else is here?



- Case Management and FSA Business Experts
  - Matt Williamson
  - Ti Baker
  - Laura Harcum
  - Bobbi Beach
  - Maja Dragnic
  - Andre Sakaluk
  - Amy Rothman
  - Yinka Ola

# How did we get here? – eZ-Audit End-to-End Timeline





## User Acceptance Testing (UAT) Objectives

- What User Acceptance Testing is...
  - It is the execution of test scripts by end-users of the application.
  - The purpose of UAT is to test the eZ-Audit system to ensure that the application functions as intended (per the approved design).
  
- What User Acceptance Testing is **NOT** ...
  - UAT is **NOT** training, nor is it intended to *replace* training
    - User manuals will be delivered as part of the application deployment.
  - It is **NOT** intended as a vehicle to identify new requirements or suggest changes to the initial release of eZ-Audit.
    - New capabilities identified during User Acceptance Testing will be captured and reviewed for future implementation.



## UAT Scenarios – Case Team Users



- Each participant (depending on your Case Team role) will execute one or more of the following scenarios:
  - Code Findings
  - Assign Submissions
  - Create Resolution documents (e.g., ACD & DDIF)
  - Approve Resolution documents
  - Create Determination for Financial Statements
  - Send to Co-Team Lead for Approval
  - Manage Auditor Information
  - Query/Search
  - Waiver Resolution
  - Reports
  
- The facilitators will work with you in smaller groups to identify the scenarios you will execute.
  
- Testing will be executed by running a series of *pre-defined* test scripts to test the system functionality.

# Any Questions?

